



COMPANY PROFILE



Accredited
Agent



Shila believed that “*service must come from the heart*”, and with this ethos at the centre of the way we do business Star Travel has grown to become one of Zimbabwe’s leading travel agencies.

Our Story

ABOUT US

Star Travel made a name for itself under the leadership of the late Mrs. Shilaben Patel, becoming known for providing a highly customised service to the discerning client.

Today Star Travel provides a myriad of travel services to some of Zimbabwe’s most prolific individuals and corporates. Star Travel strives to give its clients the freedom to travel stress free by offering constant and discreet support should they require it.

Who we are

OUR BRAND

OUR MISSION

To become our customer's one and only choice by consistently providing a truly high standard of service excellence that cost-effectively and efficiently meets their every need

OUR VISION

To be the most sought after travel agency in Zimbabwe

OUR POSITIONING

For the discerning traveller seeking a one-stop travel partner, Star Travel provides highly customised, efficient and discreet travel services tailored to the unique needs of every customer.

OUR VALUES

Consistency

Integrity

Efficiency

Passion

Discretion

Teamwork



What we do

OUR SERVICES

We work to ensure that each client's unique needs are met to the best of our ability and to constantly improve, update and adapt our service offering so as to provide our customers with 24 hour, best- in-industry service.

Air Ticketing

Accommodation

Travel Insurance

Airport Transfers

Tours

Car Hire

Visa Services

Conference Management

ACCREDITATION & MEMBERSHIP

IATA – International Air Transport Association

AZTA – Association of Zimbabwe Travel Agents

ZTA – Zimbabwe Tourism Authority

TRAVEL INDUSTRY AFFILIATIONS & AIRLINE AGREEMENTS



LINHAS AEREAS DE ANGOLA
ANGOLA AIRLINES



OUR AWARDS

2006 *BA Recognition of Excellence*
SAA Recognition of Excellence

2013 *AZTA 1st Runner-Up*

2007 *BA Top 10 Achievers*

2014 *EK Business Class Top Sales*

2008 *ET Recognition of Contribution*
BA Top 10 Achievers

2015 *EK Outstanding Sales Performance*
SAA Top 5 Contributor
ET Recognition of Contribution
SAA Outstanding Contribution

2009 *BA Top 10 Achievers*
AZTA 2nd Runner-Up

2016 *SAA Top Sales Contributor*

2010 *BA Top 10 Achievers*

2017 *SAA Outstanding Contribution*
Rwandair Top 5 Agencies
Kulula Holidays Appreciation Award

2011 *KQ Top 10 Achievers*
ET Recognition of Contribution

2018 *SAA Outstanding Contribution*
AAT Top Supplier

2012 *BA Recognition of Excellence*
SAA Recognition of Excellence
Amadeus Gold Call Centre

2019 *ET Economy Class Top Sales*
ET Top Travel Agency 1st Runner Up
AZTA Top Travel Agency Runner Up

CONTACT US

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