
startravel

ABOUT US

Founded in 1988, Star Travel was built on a simple yet enduring belief: “Service must come from the heart.” This philosophy continues to guide our approach today.

Over the past three decades, Star Travel has grown into one of Zimbabwe’s leading travel management companies, serving corporate clients, organisations, and discerning leisure travellers. We deliver end-to-end travel solutions supported by deep industry knowledge, meticulous attention to detail, and a strong commitment to service excellence.
Our focus is to make travel simple, efficient, and stress-free—allowing our clients to concentrate on what matters most while we manage every aspect of their journey.

OUR MISSION

To deliver exceptional travel solutions through professional service, industry expertise, and a commitment to consistently exceeding client expectations.

OUR VISION

To be Zimbabwe’s most trusted and preferred travel partner.

POSITIONING

Star Travel is a full-service travel management company providing tailored solutions for both corporate and leisure travellers. By combining personalised service with global travel capability, we deliver efficient, reliable, and well-managed travel solutions while building long-term client relationships.

OUR VALUES

- Integrity
- Excellence
- Efficiency
- Passion
- Teamwork
- Customer Commitment

WHY CHOOSE US

- Over 35 years of proven industry experience
- Dedicated and experienced travel consultants
- 24/7 support for corporate travel needs
- Strong expertise in corporate and leisure travel
- Global network of trusted travel partners
- Bespoke travel solutions tailored to client needs
- IATA & AZTA accredited

OUR SERVICES

Star Travel provides a comprehensive range of travel management services designed to simplify planning and enhance every journey. We ensure efficiency, accuracy, and personalised attention across all travel requirements.



Air Ticketing



Accomodation



Travel Insurance



Transfers



Car Hire



Visas



Conference Management



Tours

AWARDS, ACCREDITAION & MEMBERSHIP

2015
- Emirates (EK) Outstanding Sales Performance Award
- South African Airways (SAA) Top 5 Contributor
- Ethiopian Airlines (ET) Recognition of Contribution
- South African Airways (SAA) Outstanding Contribution Award

2016
- South African Airways (SAA) Top Sales Contributor

2017
- South African Airways (SAA) Outstanding Contribution Award
- Rwanda Air Top 5 Travel Agencies Recognition
- Kulula Holidays Appreciation Award

2018
- South African Airways (SAA) Outstanding Contribution Award
- AAT Top Supplier Recognition

2019
- Ethiopian Airlines (ET) Economy Class Top Sales Award
- Ethiopian Airlines (ET) Top Travel Agency – 1st Runner-Up
- AZTA Top Travel Agency – Runner-Up

2022 – AZTA Awards
- 1st Runner-Up: Most Improved Consultant – Ratidzai Nyakanyanga
- 2nd Runner-Up: Best Travel Agent
- Winner: Best Travel Consultant – Vimbai Chinyemba

2024
- Best Travel Agent – 1st Runner-Up

2025
- Best Travel Agent – 1st Runner-Up

IATA ACCREDITED AGENT

ZIMBABWE TOURISM AUTHORITY

A.Z.T.A.

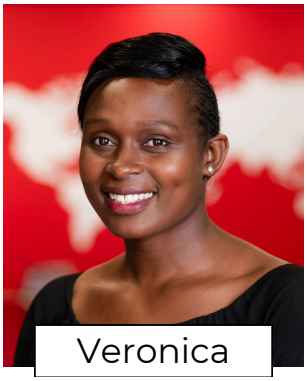
MEET THE TEAM

Front Office Team


Vimbai


Varsha


Judith


Veronica


Kethie

Behind the scenes


Blessing


Hazvinei


Tari


Jacque

CONTACT US

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