



startravel

COMPANY PROFILE



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info1@startravel.co.zw

startravel

ABOUT US

Shila believed that "service must come from the heart", and with this ethos at the centre of the way we do business Star Travel has grown to become one of Zimbabwe's leading travel agencies.

Star Travel was founded in 1988 by the late Mrs. Shilaben Patel with the goal of offering highly customized services to discerning clients. Today, Star Travel provides a wide range of travel services to some of Zimbabwe's most prominent individuals and corporations. Our aim is to provide our clients with the freedom to travel while ensuring they receive continuous and discreet support whenever needed.

OUR MISSION

To become our customer's one and only choice by consistently providing a truly high standard of service excellence that cost-effectively and efficiently meets their every need

OUR VISION

To be the most sought after travel agency in Zimbabwe

OUR POSITIONING

Catering to the discerning traveler in search of a comprehensive travel partner, Star Travel offers personalized, efficient, and confidential travel services designed to meet the distinct requirements of each customer.

OUR VALUES

Consistency
Efficiency
Discretion
Integrity
Passion
Teamwork

OUR SERVICES

We work to ensure that each client's unique needs are met to the best of our ability and to constantly improve, update and adapt our service offering, so as to provide our customers with 24 hour, best- in-industry service.



Air Ticketing



Accommodation



Travel Insurance



Transfers



Car Hire



Visas



Conference
Management



Tours

AWARDS, ACCREDITATION & MEMBERSHIP

- 2015** EK Outstanding Sales Performance
SAA Top 5 Contributor
ET Recognition of Contribution
SAA Outstanding Contribution
- 2016** SAA Top Sale Contributor
- 2017** SAA Outstanding Contribution
Rwanda Top 5 Agencies
Kulula Holidays Appreciation Award
- 2018** SAA Outstanding Contribution
AAT Top Supplier
- 2019** ET Economy Class Top Sales
ET Top Travel Agency 1st Runner Up
AZTA Top Travel Agency Runner Up
- 2022** AZTA Awards 2022
First Runner up for most improved consultants – Ratidzai Nyakanyanga
Second Runner up for Best Travel Agent
Winner of Best Travel Consultant – Vimbai Chinyemba



MEET THE TEAM

Front Office Team



Vimbai



Varsha



Patience



Veronica

Behind the scenes



Blessing



Hazvenia



Jacque

CONTACT US



HARARE

HEAD OFFICE: 180 Fife Ave, Avenues, Harare

HIGHLAND PARK: Crn Arcturus & Enterprise road, Highlands Harare

BULAWAYO

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